



Clevy Hearsafe – Children's Headphones

User Manual – November 2024 – www.clevy.com

REV01

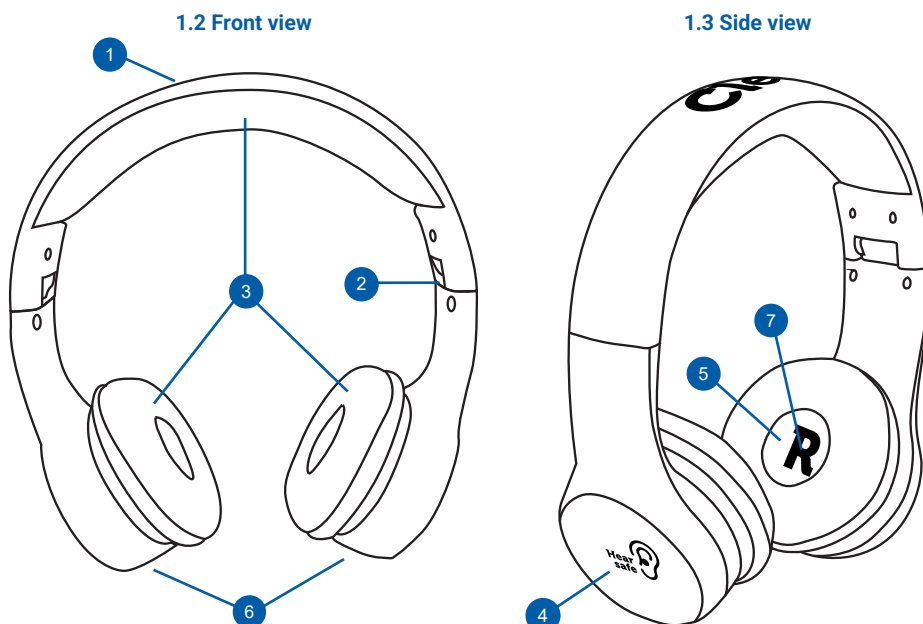
Thank you for purchasing the Clevy Hearsafe! This manual is designed to guide you through the features and functionality of your Clevy Hearsafe, providing you detailed explanations, along with instructions on how to use it.

1. Introduction

The Clevy Hearsafe Kids Headphones are designed for durability, safety, and optimal audio quality, making them ideal for young listeners. Constructed with high-quality materials and a sturdy build, the Clevy Hearsafe headphones are built to endure daily use and withstand active play.

1.1 Description

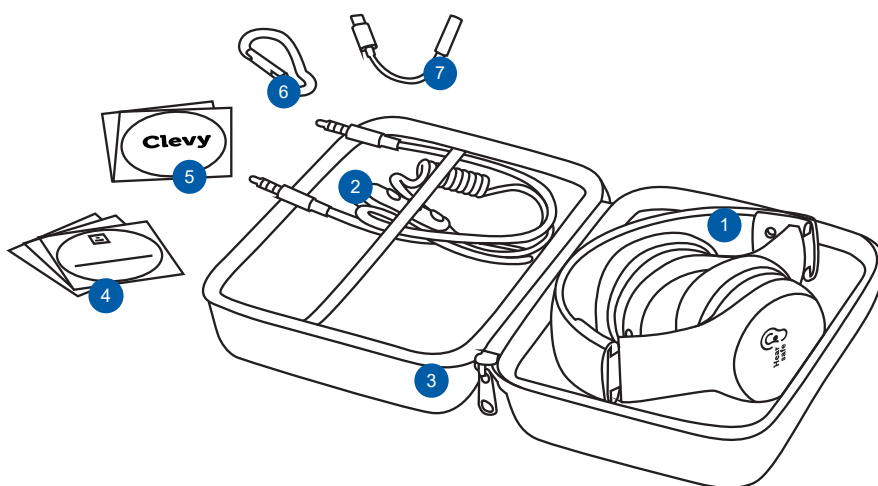
1. Adjustable Headband
2. Foldable Hinges
3. Memory Foam Ear & Head Pads
4. Speaker Housing with Hearsafe Logo
5. Sound Generating Unit
6. 3.5 mm audio connectors
7. Left & Right Indicators



2. What's in the box?

2.1 Description

1. Clevy Hearsafe
2. Partly Coiled Audio Cable
3. Rugged Carrying Case
4. Nametag Stickers
5. Clevy Stickers
6. Carabiner Hook
7. USB-C Adapter*

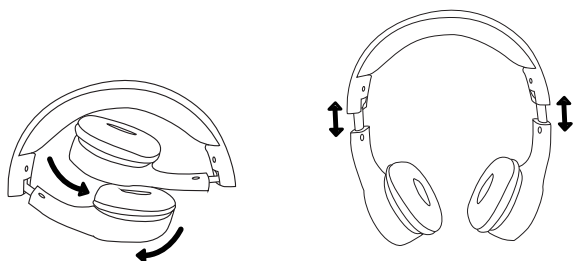


NOTE: The USB-C Adapter is included only with the following versions:

- CLHS3-WRUSBC-BU
- CLHS3-WRUSBC-PK

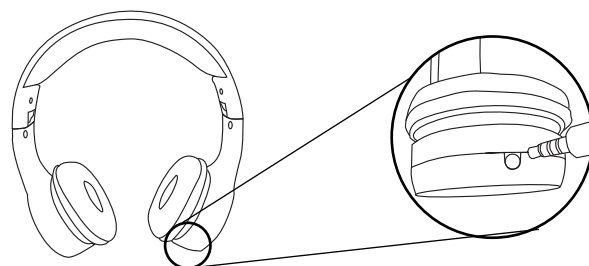
Please check your purchase details to ensure you've selected a USB-C compatible version.

2. Getting Started



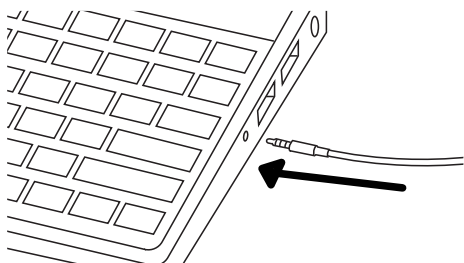
3.1 Fold open and adjust the Clevy Hearsafe

Get the Clevy Hearsafe from the carrying case and fold it open. When necessary, adjust the size of the Hearsafe accordingly to fit the user's head.



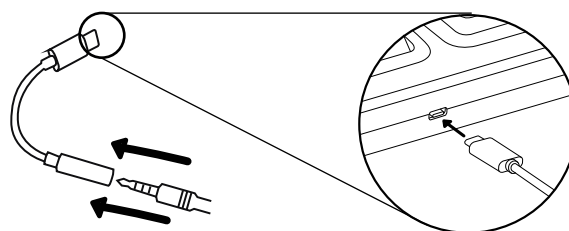
3.2 Connect the Audio Cable to the Clevy Hearsafe

Get the partially coiled audio cable out of the carrying case and plug it into the 3.5 mm audio connector port of the Clevy Hearsafe. For usability purposes, best is to have the RC and microphone part, which is integrated in the cable, close to your mouth.



3.3 Connect the Audio Cable to device

Connect the other end of the partially coiled audio cable to your preferred device that has a 3.5 mm auxiliary port. On a computer, the auxiliary port can be identifiable by a round port that usually has a headphone icon next to it.



3.4 Use the USB-C Adapter* (Optional)

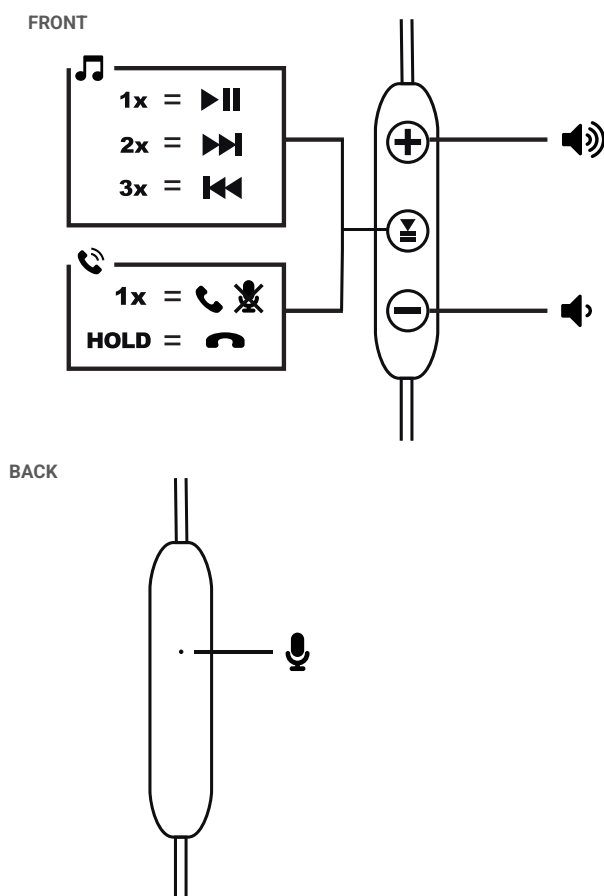
If the device you're trying to connect to has a USB-C port, use the USB-C adapter on the 3.5 mm connector. Now the Clevy Hearsafe can be used to connect to a USB-C port.

***NOTE:** The USB-C Adapter is included only if you purchased the version that supports USB-C connectivity. Please check your purchase details to confirm compatibility.

3. Specifications

Product type:	Children's Headphones
Clevy Hearsafe Dimensions:	6.50 x 6.10 x 2.56 in 165 x 155 x 65 mm
Clevy Hearsafe Weight:	4.2 oz / 120 gr
Frequency Response:	20 Hz – 20 kHz
Speaker:	40 mm driver
SPL Output:	Up to 85 dB (1 kHz, 1 Vrms)
Volume Limiter:	Limited to 85 dB
Audio Cable Length:	4.9 ft / 1.5 m (partly coiled)
Inputs/outputs:	2x 3.5 mm audio connector
Buttons/controls:	Volume buttons, multifunction button
What's in the box:	• Clevy Hearsafe Headphones • Rugged Carrying Case • Audio Cable with Integrated mic/RC • Carabiner Hook • Nametag Stickers • Clevy Logo Stickers • USB-C Adapter (included only with specific USB-C compatible versions) • Safety instructions
Factory Warranty:	2 years (normal use)

4. Audio Cable: Buttons/Control Functions & Microphone



4.1 Remote Control Buttons

There is a remote control integrated in the cable. It includes three buttons: a **Volume Up button**, a **Volume Down button**, and a **Play/Pause button**. The Play/Pause button is multifunctional and may have different functions depending on your activity.

4.2 Play/Pause Button Functions

- **While Listening to Music:**
 - **Play/Pause:** Press the Play/Pause button once to play or pause the music.
 - **Next Song:** Press the button twice rapidly to skip to the next track.
 - **Previous Song:** Press the button three times rapidly to go back to the previous track.
- **While on a Call:**
 - **Answer a Call:** Press the Play/Pause button once to answer an incoming call.
 - **Mute Microphone:** During a call, press the button once to mute your microphone.
 - **End Call:** Hold the Play/Pause button until the call ends.

4.3 Microphone

On the backside of the remote control, there's a microphone.

5. Jackmate Function

5.1 Connecting Multiple Clevey Hearsafe Headphones

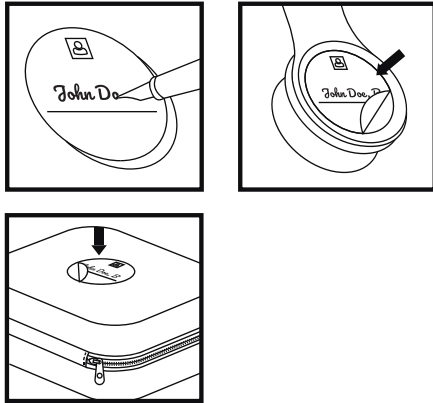
The Jackmate feature lets you connect multiple Clevey Hearsafe headphones together seamlessly. Each pair of headphones is equipped with two 3.5 mm audio connectors, allowing you to chain-link up to four headphones. To utilize this feature:

1. Ensure that at least one pair of headphones is connected to an audio-playing device.
2. Connect additional Clevey Hearsafes by linking them through their 3.5 mm connectors.
3. Continue linking until up to four Clevey Hearsafe headphones are connected.

This setup permits all connected headphones to receive audio from a single device, ideal for shared listening experiences.



6. Nametag Stickers



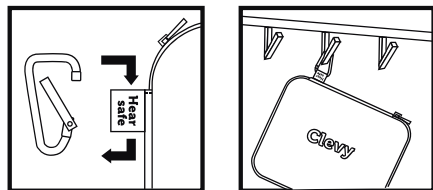
6.1 Nametag stickers for Clevy Hearsafe and Carrying Case

Nametag stickers included with your Clevy Hearsafe package allow easy personalization:

- **Application:** Write a name on 2 stickers. Place one sticker on the right speaker housing (without the Hearsafe logo) and the other in the debossed circle of the Carrying Case.
- **Benefits:** Helps children identify their headphones, enhancing hygiene and preventing mix-ups in shared environments.

This feature promotes a personalized and hygienic experience for every user.

7. Carabiner Hook



7.1 Attaching Your Rugged Carrying Case with the Carabiner Hook

To make carrying and accessing your headphones more convenient, follow these steps to use the included carabiner hook:

- **Locate the Tab:** Find the small tab on your Rugged Carrying Case designed for the carabiner attachment.
- **Insert the Carabiner:** Open the carabiner hook and slide it through the tab. Ensure it's securely fastened by closing the carabiner completely.
- **Secure the Case:** With the carabiner attached, you can now hang the case on various items such as a backpack, coatrack, or belt loop. This makes the headphones easily accessible while keeping them safely stored.

8. Cleaning Instructions

To keep the Clevy Hearsafe Kids Headphones in good condition, we recommend following these simple cleaning steps:

Disconnect: Detach the cable from both the Clevy Hearsafe and the device.

Use a Soft, Damp Cloth:

- **Headband and Ear Cushions:** Gently wipe with a soft, slightly damp cloth to remove dirt or smudges. Avoid excess water to prevent moisture intrusion.
- **Speaker Housing and Cable:** Clean the outer surfaces of the speaker housing and the cable with the same soft, damp cloth. Ensure you reach all areas, but be gentle to avoid damaging any internal components.

Avoid Harsh Cleaners: Do not use alcohol, bleach, or other strong chemicals, as they may damage the headphones' materials.

Allow to Dry Fully: Before storing or using again, make sure all parts are fully dry to prevent damage.

TIP: Regular cleaning helps maintain the headphones' longevity and keeps them fresh for daily use.

9. Troubleshooting

If you encounter issues with your Clevy Hearsafe Kids Headphones, try the following solutions:

9.1 No Sound

- Ensure that the detachable audio cable is securely plugged into both the Clevy Hearsafe and the audio device. Listen for a click to ensure full insertion.
- Verify that the volume on both the headphones and the connected device is turned up. Sometimes, headphone volume controls can be adjusted independently.
- Connect the Clevy Hearsafe to another device (like a smartphone or computer) to see if sound is working. This will help determine if the issue lies with the headphones or the original device.

9.2 Low Volume

- Be aware of the volume limiter of 85 decibels the Clevy Hearsafe has, as it restricts volume levels for safe listening. If volume seems lower than usual, ensure the volume on the connected device is turned up.

- Check that the headphones are connected correctly, as a loose connection can affect volume.
- Check both software and hardware volume settings on your device. Some devices have built-in volume limits.

9.3 Audio Only in One Ear

- Ensure the audio jack is fully inserted into the device.
- Check audio balance settings on your device to ensure sound isn't inadvertently directed to one side.
- Check for any dirt or debris in the headphone jack and clean it gently if necessary.
- Examine the cable for kinks or damage that might affect sound in one ear.
- Try the headphones on another device to see if the issue persists.

9.4 Play/Pause Button Not Working

- Confirm the headphones are securely connected to the device.
- Test the play/pause functionality on a different app or device, as compatibility may vary.
- Ensure that the button functions are supported by the app or device you're using.
- If the button remains unresponsive, restart the device you are using and try again.

9.5 Static or Poor Sound Quality

- Make sure the headphones are fully plugged into the audio source.
- Try different audio files or streaming services to rule out content-related issues.
- Connect the headphones to another media device to determine if the issue is with the original device.
- Inspect the audio cable for any visible damage.

If the issue persists after trying these troubleshooting steps, the seller or retailer from whom you purchased the item for further assistance.

If you have any other questions, please have a look here: www.clevy.com/faq, or contact us at the following email address: info@altproducts.com